

Dear Valued Credit Union Member,

The health and well-being of our members and our employees continues to be our top priority here at Brookline Municipal Credit Union. As these difficult and uncertain times continue in our communities, our country and our world, I would like to provide an update on our operations as it relates to COVID-19.

IMPORTANT: In an effort to ensure the health and safety of our staff and members during this worldwide pandemic, Brookline Municipal Credit Union is revising its hours until further notice:

Monday to Friday 8:30am to 2:00pm - Please contact us at 617-232-9410 to make an appointment for account opening, loans (closings as well), and member only notary public services.

Please continue to visit our website at www.brooklinecu.com for further information and updates on hours of operation.

- If you do not have a Brookline Municipal Credit Union Debit/ATM card, this is the perfect time to get one so that you have some way to access your funds off hours. If you would like to order one, please call our office at 617-232-9410.
- Please remember: you do not have to physically come to our offices to conduct your normal banking! In addition to our 24-hour ATM, we have many services and resources available for you to bank remotely:
 - Online Banking
 - Bill Pay (add billers and pay bills without writing checks)
 - Mobile Banking and Remote Deposit Capture via Mobile Banking
 - Telephone Banking with our B-Line: 617-992-2944

It is important to remember that there is no safer place to have your money right now than this Bank - your money is safe, secure and fully insured at Brookline Municipal Credit Union with both NCUA and MSIC.

We will do what is needed to protect the health and safety of our members, employees, their families and loved ones. Limiting office and lobby hours limits all of our exposure. The CDC, the Commonwealth of Massachusetts and the US government all have been emphatic in their appeal to social distance and avoid contact. Now we heed the plea and will do everything we can to be part of the solution and stop the spread of COVID-19.

Please reach out if you have any questions or concerns. I thank you for being a valued member today and in the future, and appreciate your staying the course during this challenging time. We wish you and your loved ones good health in the days to come.

Sincerely,
Paul J. DeMaio
President/CEO

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